






Service level

Definition

Safely managed		Drinking water from an improved water source which is located on premises, available when needed and free of faecal and priority chemical contamination
Basic		Drinking water from an improved water source provided collection time is not more than 30 minutes for a roundtrip including queuing
Limited		Drinking water from an improved source where collection time exceeds over 30 minutes for a roundtrip to collect water including queuing
Unimproved		Drinking water from an unprotected dug well or unprotected spring
No service		Drinking water collected directly from a river, dam, lake, pond, stream, canal or irrigation channel